



**ALL INDIA  
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No. AIBSNLEA/CHQ/CMD/2011-12

Dated: 26.07.2011

To,

**Sh. R.K. Upadhyay  
CMD BSNL  
New Delhi-110001**

**Sub: Online Upgradation examination – reg.**

Respected Sir,

We would like to draw your kind attention to the BSNL's Online Upgradation training/exam wherein BSNL has switched over mandatory training from Class-room conventional mode to online training/exam w.e.f. 01.04.2011 only for executives of Group-'B' level and promoted thereof for time bound promotions. We believe as well as appreciate that the aforesaid step has been advanced BSNL owing to austerity measures being adopted in the wake of financial crisis faced by the company.

Looking to the expenditure on the training the decision may be alright but when an executive attending two week course and was giving exam & clearing the same successfully, but now for the same syllabus and material have given to executives for online exam, which is very difficult for old aged executives as different kind of chapters/subjects preparing by his own in this old age of retirement is very crucial and non imaginary.

Online exam contains 50 MCQs (multiple choice questions). Questions are asked in very arduous way. No question paper banks are provided. Questions are asked out of syllabus means out of material provided, or/and, from the deep. It looks that examiner wants to test the mugging memory and not understanding of chapters/subjects. Question paper banks are to be provided and question should appear from it only. Books or study material should be allowed during on line examination, like with book exams. Question should be asked not to test the mugging up memory but for the real understanding of the chapter/subject. Question should be asked in online exam of the types by which an executive get help in his day today work and benefitting to BSNL and not as per academic or mug up memory based.

It is very shocking and funny that there is no such exams for time bound promotion given to JAG grade (recently many officers were given Addl. GM and Sr GM ) promotion, nor to non executives recently given NEPP. It is a great injustice to the middle/lower level officers, who has to face all such difficulties, i.e. giving exams for promotions whether time bound or post based. Therefore all the exams for these officers should be discontinued immediately.

However, in case the online upgradation examination is a must, the following are the some suggestions that have to be included in the system to switch over mandatory training from Class-room conventional mode to online training/exam w.e.f. 01.04.2011 to make it successful and fruitful in all aspect .

- Printed study materials to be supplied to the executives registered for the online test and the same is to be returned after the test. These printed materials are to be allowed in the said examination.
- 15 days special study leave to be sanctioned as the training duration was of 2 weeks.
- Question bank with model answers for 500 questions on each subject to be published.
- Theoretical training at training centers as was before, for the candidates who will be unsuccessful in first attempt of online test.
- Provision of extension of training and subsequent test for the candidates failed in 2<sup>nd</sup> attempt of test in training center.
- Passing marks should be 50% on aggregate not on each subject.

We would, therefore, request you to kindly include above mentioned suggestions in the online training/exam system, which is newly started only for executives of Group-‘B’ level and promoted thereof for time bound promotions or dis-continue Online upgradation training/exam as it is not available for JAG Grade to SAG Level time bound promotions as well as NEPP.

With kind regards,

**Yours Sincerely**  
**-sd-**  
**(PRAHLAD RAI)**  
**General Secretary**

**Copy to:-**

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