



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

Central Headquarters  
New Delhi-110001

**President**  
**P. Veneugopal**  
Mob:9443200177  
E-mail:presientaibsnlea@gmail.com

**General Secretary**  
**Prahlad Rai**  
Mob:9868278222  
E-mail:gsaibsnlea@gmail.com

**Financial Secretary**  
**B. Ravindranath**  
Mob:9868101880  
E-mail:fsaibsnlea@gmail.com

No. AIBSNLEA/CHQ/Dir(HR)/2013

Dated:20.03.2013

To

**Sh. A.N. Rai**  
**Director (HR), BSNL Board**  
**New Delhi-110001**

**Sub:- Discrepancies in providing telecom facilities to BSNL officers working in MTNL service area –reg.**

Sir,

We would like to draw your kind attention that there are following discrepancies in providing telecom facilities to BSNL employees / officers working in MTNL service area.

- 1) There is no provision in billing software in MTNL to allow free calls admissible on monthly basis for service connections of BSNL officers both on landlines & GSM mobiles. On the contrary, monthly rental is also charged which is wrong. This results into receipt of cumulative bills to the tune of thousands of rupees.
- 2) The BB facility at residence cannot be obtained on RSRTC because of problem indicated on point no. 1 above. There is no provision of separate bill for BB usage charges.
- 3) A separate LL connection is required to be taken in private capacity to avail BB facility.
- 4) In BSNL 60% REBATE is given to BSNL officers (Max. Rs.300/- PM) on BB usages but it is not available in MTNL area.

We would therefore request you to kindly intervene in the matter and instruct to all concerned to issue necessary guidelines as suggested above in the interest of BSNL employees / officers, who are working in MTNL Service area.

With kind regards,

Yours Sincerely,

-sd-

**(Prahlad Rai)**  
**General Secretary**

**Copy to:**

(i) The Sr. GM(Admn.), BSNL C.O., New Delhi-110001