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EXECUTIVES' ASSOCIATION
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No. AIBSNLEA/CHQ/2007-08/1

Dated 5th March, 2007

To,

**Shri A. K. Sinha,
Chairman-cum-Managing Director,
BSNL, New Delhi.**

Subject: *Improvement in the revised policy for Service GSM, RSTC and Broad Band to Executives - Regarding.*

**Ref: 2-3/2006-PHA dated 12.10.2006 [Circular no. 11/2006-PHA]
2-3/2006-PHA dated 22.12.2006 [Circular no. 17/2006-PHA]
2-3/2006-PHA dated 28.02.2007**

Sir,

We would like to draw your kind attention to the "Review of Policy for Provision of Residential Service Telephone Connections and Mobile Telephone Connections to Executives and Non-Executives and fixation of call-limit thereupon" in the above reference wherein it was conveyed that all GSM mobile service connections to BSNL employees will be provided under 525 plan with CUG facility and for delegating powers to SSA heads for certification. STD with National roaming facility has not been provided since the call limit is entrusted. In this connection we have requested earlier also that many executives are required to visit different places on official duty and it will be most useful to provide national roaming and STD facility on the GSM connections for efficient/prompt discharge of duties assigned to them.

2. In the DoT set up all the STS level officers and above grades were provided necessarily with the STD facility on their RSTC. The condition for providing STD on justification basis was only for the officers below the rank of STS officers. This fact was brought to your kind notice during our informal meetings with you and through our previous correspondence on the above-mentioned subject vide nos. AIBSNLEA/CHQ/2005-06 dated 2.11.2006 and No. AIBSNLEA/CHQ/2006-07/212 dated 9.2.2007.

3. The concessional Broad Band connection facility has been provided to all BSNL employees under 250 plan on Rs. 100/- per month rental. In the present IT scenario it is the need of the hour to keep updated all the BSNL employees with the new technological upgradation, tariff changes and new services introduction etc. This Rs. 100/- rental scheme of 250 plan for Broad Band connection is a meager facility provided to keep all the executives updated. This Broad Band connection on the RSTC should be provided minimum under 500 plan rent free.

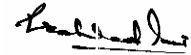
4. The call limit provided on RSTC to executives is 500 calls per month, which is also a very meager limit, since in BSNL most of the executives are using RSTC for official work in routine manner for effective maintenance, operations and customer satisfactions. In absence of the proper/justified call limit and not empowerment of certification, a large number of RSTCs

of executives has been disconnected on non-payment which has adversely affected effective maintenance and operation of telecom services. The enhancement of call limit on RSTC should be 2000 calls as available in MTNL to all executives allowing certification.

5. We would, therefore, request you to kindly intervene in the matter, so that national roaming on GSM telephone with STD facility and STD facility on RSTC of all STS level officers, enhancement of free call limit on RSTC, allowing certification and Broad Band rent free service connection should be provided.

With kind regards,

Yours sincerely,



(Prahlad Rai)
General Secretary

Copy to:

Shri J R Gupta, Director(O), BSNL, New Delhi.