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To Shri S.K. Jain, Deputy Director General (Estt), Department of Telecommunication, 11th Floor, Sanchar Bhawan, Ashoka Road New Delhi - 110001

Subject:

CGHS Facility of BSNL Pensioners-reg.

Respected Sir,

We would like to bring to your kind notice that BSNL Pensioners in Rajasthan Circle has applied for CGHS facility but they are facing problems. In the PPOs of BSNL pensioners retired before 2013, pension debiting A/C head has been mentioned 3225. CGHS office at Jaipur says that it should be 2071 as per DOT and their CGHS HQ circulars. The pensioners approached to CCA Telecom, Jaipur and explained their difficulty. CCA Telecom wrote a letter to Additional Director CGHS, Jaipur mentioning that a/c head 3225 has been changed to 2071. They still did not accept application forms of the applicants saying that they will take permission from their HQ, New Delhi. Similarly, Many BSNL Pensioners PPOs are not mentioned debiting A/C head.

Additional Director CGHS, Jaipur forwarded the application of Mansukh, retired SDE with the letter of Jaipur CCA Telecom to CGHS HQ, New Delhi on dated 13.6.2018 for permission whether CGHS facility with a/c head 3225 on his PPO be issued or not. But they say that CGHS facility may be issued to those BSNL pensioners whom PPOs are with a/c head is 2071. They have no information when and by whom a/c head 3225 has been changed to 2071.

Sir, as such our BSNL pensioners are wandering hither and thither to get CGHS facility. We would, therefore, request you to kindly intervene in the matter and arrange clarification from the Director CGHS HQ New Delhi to solve the problem.

With Kind regards,

Yours Sincerely

(Prahlad Rai)

General Secretary

Encl: Copy of letter issued by Additional Director to his HQ and copy of letter issued by CCA Telecom, Rajasthan Circle, Jaipur are enclosed. As above

Copy to- Smt. Mukta Goyal, Director (Estt.) DoT, Govt. of India, 11th Floor, Sanchar Bhawan, New Delhi -110001