

## **FORUM OF BSNL UNIONS / ASSOCIATIONS**

*Dada Ghosh Bhawan, 2151/1, New Patel Nagar,  
Opp. Shadipur Bus Depot., New Delhi – 110 008.*

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Forum/103/3

17.07.2015

To

**Shri Anupam Shrivastava,  
CMD BSNL,  
Bharat Sanchar Bhavan,  
New Delhi-110 001.**

*Sir,*

Sub: - **Problems confronted in popularising the 'Night Free Call' and 'Free Roaming' facilities – req.**

You are aware that the Forum of Unions and Associations of the Non-Executives and Executives in BSNL has already given call to the entire BSNL employees to conduct a 'Month Long Campaign' from 8<sup>th</sup> June to 7<sup>th</sup> July, 2015, among the customers, as well as among the general public, to popularise the 'Night Free Call' facility and the 'Free Roaming' facility. The objective of this campaign is to substantially increase BSNL's landline and mobile customers. Subsequently, the Forum has extended this call for one more month.

The implementation of this call was reviewed in the meeting of the Forum, held on 15.07.2015. It was reported in the meeting that, in most of the places the SSA Heads and the Circle Heads have shown least interest in utilising the employees for popularising the Night Free Call and Free Roaming facilities. It is regrettable to note that this is the state affairs, despite a DO letter has been sent to all the CGM's on this matter, by none other than the CMD BSNL himself.

Another issue which came to the light, during the discussion held in the meeting of the Forum was that, in many places new landline connections applied by the customers are not being given, due to 'non-feasibility'. Obviously, this is due to the non-availability of the cable pairs. Unless this problem is not settled, then there is absolutely no point in conducting campaigns to popularize the "Night Free Call" facility.

Hence, we request you to kindly look into the above mentioned issues, and also to sort out them at the earliest.

Thanking you,

*Yours faithfully,*



**[P. Abhimanyu]**  
Convener,  
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