



ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

Central Headquarters
New Delhi-110001

President
S. Sivakumar
Mob:9486102121
E-mail:presidentaibsnlea@gmail.com

General Secretary
Prahlad Rai
Mob:9868278222
E-mail:gsaibsnlea@gmail.com

Financial Secretary
T.C. Jain
Mob:9868188748
E-mail:tcjain_1957@yahoo.co.in

No. AIBSNLEA/Director (HR)/2017

Dated: 31.05.2017

To

Ms Sujata Ray
Director (HR),
Bharat Sanchar Nigam Limited
New Delhi-110001

Subject: Extension of Night Free calling Facility to BSNL Pensioners Boon became Bane due to wrong implementation.

Respected Madam,

BSNL Pensioners were very much happy on the extension of free night calling facility to their concessional land phones which was made effective from 9-3-2017. But their happiness was short lived. On receipt of the bills for March-April 2017, they found that although the night calls are made free but the day STD calls which were so long counted against allowable 550 free calls are now made chargeable. As a result all of them have to pay some amount although their free limit is not exhausted. A sample detail bill of 03323464646 is enclosed for your kind perusal. Kindly note that the STD calls made on 7th & 8th March are counted against free calls but after 9th March all STD calls are made chargeable and not counted against free calls.

On further query it is gathered that ITPC Pune has circulated a tariff table for implementation after 9th March order which is also enclosed. Kindly note that in that order for all categories of BSNL pensioners the STD calls are made chargeable but for all DOT pensioners it is made free. Why this discrimination? To our Knowledge, BSNL CO has not issued any such order to discriminate BSNL and DOT pensioners for allowing STD calls within their has not free limit. Kindly note that, at present the tariff for STD calls are same as local calls.

We would, therefore, request you to kindly intervene and eliminate the injustice caused to the BSNL pensioners.

With Kind Regards,

Yours Faithfully
-sd-
(Prahlad Rai)
General Secretary

Encl: As Above

Copy to:

1. The GM (Administration) BSNL CO, New Delhi-110001