



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

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**No. AIBSNLEA/CHQ/ Director (CFA) /2017**

**Dated 12.07.2017**

To

**The Director (CFA)**  
BSNL Board,  
**New Delhi-110001**

**Subject: Representation received from Shri M. Mohan, Distract Secretary, Trichy regarding Activation of Hungama services without consent of customers.**

**Respected Sir,**

On the Cited subject above, it has been brought the notice of AIBSNLEA CHQ that activation of Hungama services are being done without consent of customers. This is causing dissatisfaction amongst BSNL customers leading to the level of closing of the land line connections.

The representation is self-explanatory.

It is requested to kindly consider the above case sympathetically at the earliest.

Thanking You Sir

Encl.: - As above

Yours sincerely  
-sd-  
(Prahlad Rai)  
**General Secretary**