



ALL INDIA
BHARAT SANCHAR NIGAM LIMITED
EXECUTIVES' ASSOCIATION

Central Headquarters,
New Delhi-110001

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No. AIBSNLEA/CHQ/CMD/2020

General Secretary
S. Sivakumar

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Dated 29.04.2020

Financial Secretary
Ram Nath Chhabra

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To
Shri P.K. Purwar,
CMD, BSNL,
New Delhi -110 001

Subject: Extending of Broadband Plan "5 GB CUL Rs 501" to our Executives' having Service connections.

Respected Sir,

We would like to draw your kind attention on the above cited subject. Most of our Executives are working from home now-a-days due to Country wide lock down and abnormal situation throughout the Country in view of Covid-19 pandemic with the System/Exchange accesses extended to them for smooth functioning / monitoring and extending the Services to our esteemed Customers

The Mobile Nodal Executives, the ITPC Team and Executives across the Country allowed to work from home are seriously facing the speed challenge and it needs to be resolved immediately. Various instructions issued by the BSNL Corporate Office during this lockdown were successfully implemented by our Executives even though working from home. It is pertinent to mention that our executives are working round the clock to provide the facilities to the Customers and also resolving the Customers complaints while working from home. Our Finance Team also providing all the finance activities support, while working from home in this acute lockdown situation.

Most of the BSNL employees are working from home on BSNL BB/Landline only. They are allowed to use only TWO plans under BSNL employee category (Stand alone plans i.e., BBG UL545 & BBG ULD795) having 30GB and 45GB data monthly, which gets exhausted and the speed is downgraded to 1/2 Mbps after fair usage. The Executives are facing Speed issue for their residential BB connection because of FUP which hinders their day to day working.

To resolve this issue, the BB plan of "5 GB CUL Rs 501" having 5GB data/ day with 8 Mbps speed reduced to 1 Mbps after fair usage, may be relaunched exclusively for our executives to subscribe. This plan was closed in Dec 19.

Hence to facilitate our executives, it is requested to kindly cause to issue necessary instructions to extend the "5 GB CUL Rs 501" Plan on top priority and allow all our executives to convert their existing plan to this BB plan.

With kind regards,

Yours Sincerely,

(S.Sivakumar)
General Secretary

Copy for kind information and necessary action to:
Shri .Vivek Banzal, Director (CFA), BSNL Board New Delhi- 110001.