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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
Bharat Sanchar Nigam Limited
(A Govt. of India Enterprise)

No.CGM/MISC/V/09-10
Dated: 27-11-2009

Sub: Introduction of “Executive’s Arrival Reporting System (EARS) through MEDHA.

Dear colleagues,

I am happy to note that all of my colleagues responded positively and enthusiastically to my recent appeal for appreciating the need of punctuality in office as the first step to improve upon our services and customers’ satisfaction.

In order to carry forward this enthusiasm further and make this initiative more scientific and systematic, an In House Software System named “Executive’s Arrival Reporting System (EARS)”, developed by our own IT Cell has been uploaded on MEDHA.

In the first phase, all executives of Calcutta Telephones District are requested to **log in MEDHA daily w.e.f. 1st December, 2009** on arrival to office and **click the icon “Executive’s arrival reporting system”** and poll their **BSNLHRMS No.** etc, as required by the system.

All my colleagues are requested to ensure a grand success of this initiative, which was taken based on suggestions and consensus from all sections of our CTD family.

Any suggestions to improve upon this newly designed system is welcome.

With best wishes,

Yours sincerely,

(A K Garg)

Copy to:

- PGM (CFA)/ PGM(CM)
- All GMS
- All AMs/DGMs
- All service Associations & Unions
- GM (IT) – for uploading on MEDHA.