



ALL INDIA BHARAT SANCHAR NIGAM LIMITED EXECUTIVES' ASSOCIATION

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No. AIBSNLEA/CHQ/CMD/2017

DATED: 24.08.2017

To,

Shri Anupam Srivastava,
CMD BSNL,
New Delhi -110 001

Subject: Formation of PR (Pensioners Relation) cell in BSNL – our suggestion regarding

Respected Sir,

At present the number of BSNL pensioners are about 2 lakhs as compared to serving employees of similar number. The medical facilities to these pensioners are extended by BSNL as per BSNL MRS Provisions. Also the Service Books of these pensioners are kept in BSNL's custody and for any pension related jobs BSNL has to issue sanction memo to the CCA units for further action. In nutshell following are the main responsibilities being carried out by BSNL for its pensioners.

- Reimbursement of Medical Bills (Indoor + Outdoor)
- Medical claims for without voucher cases
- Issuing sanction memos for pension revision
- Issuing sanction memos for all other pensionary benefits. Etc.
- Maintenance of Service Books and making all entries in it.

It is observed that Pensioners are facing lot of difficulties in settlement of above issues in field. Unfortunately as at present there is no designated officer for the welfare of pensioners either in corporate level or in circle level.

We would, therefore, request you to kindly examine the issue and officially entrust the job of PR (pensioners' relation) to some PGM/GM ranking officer at Corporate Office and Circle Office level.

With kind regards,

Yours sincerely.

-sd-

(Prahlad Rai)

General Secretary

Copy to: Smt. Sujata Ray, Director (HR), BSNL Board, New Delhi - 110001