

ALL INDIA

RETIRED BHARAT SANCHAR NIGAM LIMITED EXECUTIVE'S WELFARE ASSOCIATION CENTRAL HEAD QUARTERS, NEW DELHI

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Dt 08.09.2016

To

Shri Sanjay Kumar Sinha General Manager (Admn. & PR) Bharat Sanchar Nigam Limited New Delhi

Sub: Allowing Free Calls to Concessional Telephones as per order no 2-7/2007-PHA dated 20-7-2007

R/Sir,

We have already written to Director (HR) BSNL on this subject and discussed with you. When we were expecting a favourable order from you, it has come to our notice that the said proposal has not been considered as it was processed as a fresh proposal to increase the number of free calls to concessional telephones.

We like to point out here is that vide our earlier letters, we tried to bring to the notice of the administration that the provisions of the order of BSNL no 2-7/2007-PHA dated 20-7-2007 is not being followed by field units including billing centers of ITPC. All that is required is an instruction to all concerned to follow the provisions of this order which is dynamic in nature and need not be revised every time. For example the provision of the order is to allow 500 call + calls allowed to General Subscribers for the pensioners retired from E3 and above. Now ITPC will change the number of free calls as and when free calls to general category subscriber is changed dynamically without waiting for any further order.

Kindly consider the issue as mentioned above and issue necessary order.

With Regards

Yours Sincerely

(Kishan Singh)
General Secretary

Encl: Order no 2-7/2007-PHA dated 20-7-2007

19/2016