

Corporate Office
Admin & PR Branch
1st Floor, Bharat Sanchar Bhawan,
H.C.Mathur Lane, Janpath,
New Delhi-110001.
Ph: 011-23734157



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

MOST URGENT

No. BSNLCO-ADMN/12/3/2022-ADMN

Dated 27.04.2023

To,

M/s Oriental Insurance Company Limited,
10th Floor, Hansalaya Building
15 Barakhamba Road, New Delhi
110001.

Subject: Denial of Cashless Medical treatment facility under Group Health Insurance Policy, regarding.

Kindly refer MOU with BSNL dated 11.04.2022 under which Voluntary Group Health Insurance Scheme is in-force till 30.04.2023. The policy envisages cashless medical treatment to the beneficiaries as per terms and conditions stipulated therein.

2. It has been brought to the notice that our employees are facing difficulties in getting cashless medical treatment/facility under the Policy. Authorizations/approvals of medical treatments/facilities are also pending for the surgeries planned by our employees for which TPA is citing reason such as approvals being denied or put on hold by the Insurer.

3. You are requested to honour the terms and conditions of the MOU and commitment towards BSNL under the Group Health Policy. Kindly look into the matter and resolve the issues faced by BSNL beneficiaries under the policy on urgent and immediate basis.

Rajiv Kr. Sharma
27-04-2023

(Rajiv Kr. Sharma)

DGM (Admin) BSNL CO

Copy to:

1. CGMs of All Telecom Circles/Unit Heads of BSNL.
2. GS of All recognized Unions/ Associations of BSNL.

Regd. & Corporate Office. : Bharat Sanchar Bhavan, H.C. Mathur Lane, Janpath, New Delhi-110001
Corporate Identity Number(CIN): U74899DL2000GOI107739
Website: www.bsnl.co.in