

**ALL INDIA  
BHARAT SANCHAR NIGAM LIMITED  
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**No. AIBSNLEA/CMD/2019-2020/**

**Dated:22.03.2020**

**To**

**Shri. P.K.Purwar,  
CMD, BSNL,  
New Delhi-110001.**

**Subject: Preventive measures required to be taken to contain the spreads of COVID-19-reg.**

**Reference:** (1) DOP&T Lr.No.F.No.11013/9/2014-Estt-(A-III) Dated 22.3.2020  
(2) Govt.of NCTof Delhi Lr.No.F.51/DGHS/PH\_IV/COVID-19/2020/prsecyhw  
Dated 22.3.2020.

**Respected Sir,**

We would like to draw your kind attention on the above cited reference at (1), wherein Additional Secretary to the Govt.ofIndia issued instructions to draw up a roster of all Officers and employees,who are required to render essential services and asked to attend Office from 23<sup>rd</sup> March until 31<sup>st</sup> March 2020 to contain the spread of COVID-19.Govt.of NCT, Delhi has also issued Notification that no Public transport services including buses, taxis, auto richshaws shall be permitted and movement of inter-state buses/trains/metros shall be suspended from 23<sup>rd</sup> March to 31<sup>st</sup> March 2020 to adopt strict social distancing and isolation measures to contain the spread of COVID-19.

Various State Govts.. Including Rajasthan, Maharashtra, Karnataka, Kerala, Tamilnadu etc., have also shut down Public Transports/Metro/Sub Urban trains to contain the spread of COVID-19. Movement of inter-state trains have also been shut down by the Railways Department.

In view of the prevailing situation and as per the latest instructions of DOP&T Dated 22.3.2020, the instructions issued by the BSNL CO on 20.3.2020 may kindly be reviewedand necessary instructions to be issued for

1.BSNL CO, Circle Offices and SSA Offices may be functioned with skeletal Staff and work at home may be allowed wherever possible and they should attend Office if called for, in case of any exigencies of work.

2. Wherever possible, the CSCs and bill collection centres may be maintained with rotation of staff with all available precautions since the CSCs are real cashing gateway for BSNL survival and windows for extending essential services to common public. Remaining CSCs may be closed immediately, advising the Customers to make payment through On Line temporarily. The Payment date to be extended. BSNL VPN facilities to be extended to those who are working at home for CSC.

3. The Officers and Staff working in the field may be call on duty on rotation basis and allowed to work at home. All the Officers who are permitted to work at home may be provided with BSNL VPN facilities as and when needed.

4. Melas to be suspended with immediate effect.

5. BSNL focus should be limited to maintenance of of essential services, critical Installations and critical Transmission Routes.

When we all BSNL family members are striving hard to bring back BSNL to its original pristine glory from its crisis period, we must not permit COVID-19 to deteriorate the motive of our work force. Thus extending all sort of life protection to every beloved members of BSNL shall be the prime most concern of the BSNL Management during the epidemic time.

Hence, we would request your good self to consider the suggestions of AIBSNLEA and cause to issue necessary instructions to adopt strict social distancing and isolation measures to contain the spread of COVID-19.

With kind regards,

Yours Sincerely  
-sd-  
**(S. Sivakumar)**  
**General Secretary**

**Copy for favour of kind information to:**

Shri.ArvindVadnerkar,Director (HR ), BSNL Board, New Delhi-110001