

Sanchar Bhawan, New Delhi  
Dated: 28.03.2022

**OFFICE MEMORANDUM**

**Subject: Handover of Operation and Maintenance (O&M), First Line Maintenance (FLM) and Utilization of BharatNet (Except State led model under Phase-II) to BSNL from 01.04.2022.**

The undersigned is directed to refer to the subject matter and to say that it has been decided that BSNL will be responsible for O&M, FLM and utilization of BharatNet Phase-I and Phase-II (except State led model) network w.e.f 01.04.2022.

2. BSNL will continue with the existing arrangement for the O&M of incremental fibre, FLM and utilization of BharatNet Phase-I network being executed through a tripartite Agreement between USOF, BBNL and CSC e- Governance services India Ltd. (CSC-SPV) till its expiry on 30.06.2022, unless instructed otherwise by DoT/USOF in this regard.

3. In the meantime, BSNL shall finalize the agency for SLA based O&M and FLM arrangement for BharatNet Phase-I through an open and competitive bidding process to take over the O&M with strong SLAs **with effect from 01.07.2022.**

4. BSNL will continue with the existing arrangement for the O&M and FLM etc of BharatNet Phase-II network in Punjab and Bihar States and other fault rectification works being undertaken by BBNL through its approved agencies, till its expiry or as required for smooth functioning and timely execution, and ensure high availability.

**5. BSNL shall commence all out efforts with help of private service providers / BBNL Associates and State Government(s)/State Agencies for maximum utilization of BharatNet starting 1.4.2022.**

- i. All Service Ready GPs must be covered on war footing with help of ISPs/VNOs/ LCOs Channel Partners/ BBNL Associates.

- ii. A Bharatnet Marketing group for FTTx/FTTH may be created in BSNL HQ as well as in each LSA/SSA to take this forward.
  - iii. An aggressive marketing strategy and campaign may be launched with effect from 1.4.2022 using social media as well as print and electronic media.
  - iv. Automated and prompt release of revenue share to Bharatnet partners must be ensured, for which separate accounts may be maintained.
  - v. The BSNL Digital Platform may be upgraded to enable onboarding of BBNL associates as well as more partners.
6. **BBNL will focus on execution of all works of Phase-I, Phase-II (including State led model), Satellite related activities, and completing the asset audit reports to enable launching the bid process for PPP model by 1.7.2022. BBNL may make all out efforts to ensure completion of all works in progress by December 2022.**
7. For ensuring smooth handover, following activities, inter-alia, are suggested:
- i. A Bharatnet coordination committee with Directors of BSNL, USOF and BBNL and other officers of both organizations may be set up which may meet every week to sort out any teething problems.
  - ii. This committee shall also make all preparatory steps for launching the long-term PPP bid proposed for Bharatnet by 1st July 2022, subject to approval of the competent authority.
  - iii. Admin USOF will review the arrangements once in a fortnight.
  - iv. All Personnel including consultants engaged for the O&M, FLM and utilization activities in BBNL shall be put under the functional control of BSNL.
  - v. The consultants working with BBNL shall be retained by BSNL till their term/contract period which may be considered for renewal as per the requirement.
  - vi. BBNL may retain bare minimum number of personnel for smooth transfer of functions for some time.
  - vii. BBNL shall prepare a list of officers who would be put under the functional control of BSNL at the corporate level and in the States/UTs specifically for O&M, utilization related work and communicate the same to BSNL before 31.03.2022. Approval of competent Authority may also be taken for the same.
  - viii. BBNL shall transfer and provide access to all the O&M, FLM records and utilization arrangements, including Network Operation Centre (NOC) to BSNL.
  - ix. All stores & inventories along with store locations, assets and materials etc. which are meant for O&M, FLM and utilization purposes shall be transferred to BSNL.
  - x. All the revenue sharing agreements signed by BBNL with the revenue service partners shall be continued by BSNL.
8. BSNL shall maintain separate accounts for BharatNet revenue, receipts and expenditure.
9. BSNL shall ensure non-discriminatory access of BharatNet to all stakeholders.

10. BSNL and BBNL may coordinate further and work out the detailed modalities with respect to handover of network, staff and other contractual obligations.

11. This is issued with the approval of Secretary, Department of Telecommunications and Chairman, DCC.

  
(Ashi Kapoor)  
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To,

1. CMD, BSNL
2. CMD, BBNL

Copy to:

1. PS to Hon'ble MOC
2. Addl. PS to Hon'ble MOSC
3. PSO to Secretary (T)
4. Sr. PPS to Member (T)/Member (S)/Member (F), DCC
5. Sr. PPS to DG(Telecom)
6. PPS to Additional Secretary (T)
7. Sr. PPS to Administrator, USOF
8. All DDGs/JA(T&A)/JA(F), USOF
9. CEO, CSC-SPV